Mission Statement

Dacorum Borough Council Supported Housing

Our Vision:

The choice to live in supported housing remains a positive one for older people and people wishing to access support services from their family home will be able to do so.

Our mission:

To provide top quality, affordable support services tailored to meet individual needs and enabling older people to retain their independence and sustain their tenancy.

Our aims:

- 1. To ensure supported accommodation is accessible only to people with identified support needs.
- 2. To provide supported housing which is fit for purpose and benefits from:
- Modern room standards.
- Modern alarm call equipment which is compatible with telecare and telehealth.
- Doors, hallways etc that are compliant under the Disability Discrimination Act.
- Provides modern and sufficient mobility scooter storage facilities.
- Modern energy efficient standards
- Enables new tenants to retain a link to their existing community.

3. To provide support which is not linked only to designated accommodation – but can float into the community to support older people in their own home.

4. That the service is linked to health care, social care and private personal care providers to maximise the beneficial outcomes for residents and limit the costs associated with GP visits/ hospital admissions.

5. That the link between a specified Supported Housing Officer and each supported housing scheme is retained.

6. Residents are able to move between different types of sheltered housing as their support needs escalate.