



Chief Officer Group (COG) and Leadership Team 2018

- COG
- CMT
- Portfolio Holders
- Solicitor to the Council
- Group Managers

Cllr Andrew Williams
Leader of the Council

Chief Executive
SALLY MARSHALL
(Ext 2213)



Corporate Director (Housing & Regeneration)
MARK GAYNOR (Ext 2575)



Corporate Director (Finance & Operations + S151 Officer) (Internal Audit)
JAMES DEANE (Ext 2278)



Assistant Director (Planning, Development & Regeneration)
JAMES DOE
(Ext 2583)



Assistant Director (Housing)
FIONA WILLIAMSON
(Ext 2855)



Assistant Director (Performance, People and Innovation)
LINDA ROBERTS
(Ext 2979)



Assistant Director (Corporate and Contracted Services)
MARK BROOKES
(Ext 2236)



Assistant Director (Neighbourhood Delivery)
DAVID AUSTIN
(Ext 2355)



Assistant Director (Finance & Resources)
NIGEL HOWCUTT
(Ext 2662)



Cllr Graham Sutton
Portfolio Holder
Planning and Infrastructure

Cllr Margaret Griffiths
Portfolio Holder
Housing

Cllr Neil Harden
Portfolio Holder
Community and Regulatory Services

Cllr David Collins
Portfolio Holder
Corporate and Contracted Services

Cllr Janice Marshall
Portfolio Holder
Environmental Services

Cllr Graeme Elliott
Portfolio Holder
Finance and Resources

Group Manager
(Development Management & Planning)

SARA WHELAN
(Ext 2590)

- Development Management (Ext 2671)
- Building Control (Ext 2587)
- Planning Enforcement (Ext 2228)
- Land Charges, Address Management (Ext 2219)
- Conservation

Group Manager
(Tenants and Leaseholders)

LAYNA WARDEN
(Ext 2156)

- Landlord/Tenant Relationships (Ext 2431)
- Housing Rents
- Tenancy Management (Ext 2462)
- Garage Management (Ext 2007)
- Supporting People (Ext 2672)
- Tenancy Sustainment Team (Ext 2156)

Group Manager
(Technology and Digital Transformation)

BEN TRUEMAN
(Ext 2171)

- ICT Helpdesk, Infrastructure, Applications, Projects (Ext 2234)
- Website Improvement (Ext 2785)
- Innovation & Improvement (2850)

Group Manager
(Legal and Corporate Services)

Vacant
(Ext XXXX)

- Licensing (Ext 2225)
- Legal (Ext 2235)
- Member Development (Ext 2224)
- Parish Liaison (Ext 2613)
- Elections (Ext 2222)
- Electoral Registration (Ext 2230)
- Mayoral Services (Ext 2202)
- Political Group Secretary (Ext 2204)
- Corporate & Democratic Support (Ext 2313)
- Central Administration (Ext 2402)
- Complaints/Ombudsman (Ext 2213/2327)

Group Manager
(Environmental Services)

CRAIG THORPE
(Ext 2027)

- Environmental Projects (Ext 2040)
- Waste & Recycling (Ext 2041/2028/2026/2035)
- Commercial Waste (Ext 2025)
- Vehicle Repairs (Ext 2047)
- Clean, Safe and Green (Ext 2032/2175/2010/2410)
- Resources & Administration (Ext 2023)
- Trees & Woodlands (Ext 2375)

Group Manager
(Financial Services)

FIONA JUMP
(Ext 2162)

- Payroll (Ext 2283)
- Insurance & Risk (Ext 2320)
- Payments, Income, Right to Buy (Ext 2276)
- Income (Banking) (Ext 2325)
- Financial Accounts/Treasury Management/VAT (Ext 2648)
- Management Accounts (Budget Setting & Monitoring) (Ext 2846)
- Customer Accounts
- Regulatory & Financial Accounting
- Financial Planning & Analysis

Group Manager
(Strategic Planning and Regeneration)

CHRIS TAYLOR
(Ext 3405)

- Economic Development (Ext 2482)
- Regeneration, including Hemel Evolution (Ext 2411)
- Strategic Planning (Ext 2661)
- Town Centre Management (Ext 2570)

Group Manager
(Property and Place)

ALAN MORTIMER
(Ext 2615)

- Housing Asset Management (Ext 2464)
- Responsive Repairs (Osborne)
- Planned Maintenance (Ext 2447)
- Cleaning Service (Ext 2811)
- Aids and adaptations
- Housing Maintenance Re-Procurement Project (Ext 2639)
- Empty Homes
- Disabled Facilities Grants

Group Manager
(People and Performance)

MATT RAWDON
(Ext 2513)

- Community Partnerships (Ext 2741)
- Communication Team (Ext 2504)
- Human Resources & Organisational Development (Ext 2089)
- Customer Services (Ext 3857)
- Community Safety Partnership & Safeguarding (Ext 2641)
- Children & Youth Services (Ext 2453)
- Arts & Entertainment (Ext 2093)
- Neighbourhood Action (Ext 2429)

Group Manager
(Procurement and Contracted Services)

BEN HOSIER
(Ext 2215)

- Procurement, Commissioning & Compliance (Ext 2933)
- Client Management – Customer Service Unit (Ext 2459)
- Closed Circuit Television (Ext 2144)
- Sustainability (Ext 2455)
- Parking Services (01908 223505)
- CCTV (Ext 2778)

Group Manager
(Environmental and Community Protection)

EMMA WALKER
(Ext 2861)

- Civil Contingencies (Ext 2455)
- Business Continuity Planning (Ext 2455)
- Environmental Health (Ext 2455)
- Food Safety & Health & Safety
- Anti-Social Behaviour (Ext 2377)

Group Manager
(Commercial Assets and Property Development)

RICHARD RICE (Agency)
(Ext 2435)

- Commercial Property/Civic Buildings (Ext 2776)
- Assets & Facilities Management (Ext 2343)
- Cemeteries (Ext 2064)

Group Manager
(Strategic Housing)

NATASHA BERESFORD
(Ext 2840)

- Housing Advice & Options (Ext 2061/2812)
- Housing Allocations and Lettings
- Housing Engagement Strategy & Policy (Ext 2739/2840)
- Private Sector Housing (Help to Rent) (Ext 2840)
- Environment Protection & Housing

Group Manager
(Housing Development)

DAVID BARRETT
(Ext 2252)

- Housing Development
- Council New Build
- Affordable Housing Enabling

Group Manager
(Revenues, Benefits and Fraud)

CHRIS BAKER
(Ext 2290)

- Revenues (Council Tax) (Ext 2998)
- Revenues (Business Rates) (Ext 2268)
- Benefits (Ext 2119)
- Fraud (Ext 2685)
- Revenues & Benefits Support
- Revenues