



# Chief Officer Group (COG) and Leadership Team 2018

- COG
- CMT
- Portfolio Holders
- Solicitor to the Council
- Group Managers

**Cllr Andrew Williams**  
Leader of the Council

Chief Executive  
**SALLY MARSHALL**  
(Ext 2213)



Corporate Director (Housing & Regeneration)  
**MARK GAYNOR** (Ext 2575)



Corporate Director (Finance & Operations + S151 Officer) (Internal Audit) **JAMES DEANE** (Ext 2278)



Assistant Director (Planning, Development & Regeneration)  
**JAMES DOE** (Ext 2583)



Assistant Director (Housing)  
**FIONA WILLIAMSON**  
(Ext 2855)



Assistant Director (Performance, People and Innovation)  
**VACANT**  
(Ext 2979)



Solicitor to the Council (Legal Governance)  
**MARK BROOKES**  
(Ext 2236)



Assistant Director (Neighbourhood Delivery)  
**DAVID AUSTIN**  
(Ext 2355)



Assistant Director (Finance & Resources)  
**NIGEL HOWCUTT**  
(Ext 2662)



**Cllr Graham Sutton**  
Portfolio Holder  
Planning and Regeneration

**Cllr Margaret Griffiths**  
Portfolio Holder  
Housing

**Cllr Neil Harden**  
Portfolio Holder  
Residents and Corporate Services

**Cllr Janice Marshall**, Portfolio Holder  
Environmental Sustainability and  
Regulatory Services

**Cllr Graeme Elliott**  
Portfolio Holder  
Finance and Resources

**Group Manager** (Development Management & Planning)  
**ANDREW HORNER (Interim)**  
(Ext 2289)

- Development Management (Ext 2671)
- Building Control (Ext 2587)
- Planning Enforcement (Ext 2228)
- Land Charges, Address Management (Ext 2219)
- Conservation

**SARA WHELAN (Maternity Leave)**  
(Ext 2590)

**Group Manager** (Tenants and Leaseholders)  
**LAYNA WARDEN**  
(Ext 2156)

- Landlord/Tenant Relationships (Ext 2431)
- Housing Rents
- Tenancy Management (Ext 2462)
- Garage Management (Ext 2007)
- Supporting People (Ext 2672)
- Tenancy Sustainment Team (Ext 2156)

**Group Manager** (Technology and Digital Transformation)  
**BEN TRUEMAN**  
(Ext 2171)

- ICT Helpdesk, Infrastructure, Applications, Projects (Ext 2234)
- Website Improvement (Ext 2785)
- Innovation & Improvement (2850)

**Group Manager** (Democratic Services)  
**JIM DOYLE**  
(Ext 2222)

- Member Support (Ext 2209)
- Member Development (Ext 2224)
- Parish Liaison (Ext 2613)
- Elections (Ext 2222)
- Electoral Registration (Ext 2230)
- Mayoral Services (Ext 2202)
- Political Group Secretary (Ext 2204)
- Corporate & Director Support (Ext 2313)
- Central Administration (Ext 2402)
- Complaints/Ombudsman (Ext 2213/2327)

**Group Manager** (Environmental Services)  
**CRAIG THORPE**  
(Ext 2027)

- Environmental Projects (Ext 2040)
- Waste & Recycling (Ext 2041/2028/2026/2035)
- Commercial Waste (Ext 2025)
- Vehicle Repairs (Ext 2047)
- Clean, Safe and Green (Ext 2032/2175/2010/2410)
- Resources & Administration (Ext 2023)
- Trees & Woodlands (Ext 2375)

**Group Manager** (Financial Services)  
**FIONA JUMP**  
(Ext 2162)

- Payroll (Ext 2283)
- Insurance & Risk (Ext 2320)
- Payments, Income, Right to Buy (Ext 2276)
- Income (Banking) (Ext 2325)
- Financial Accounts/Treasury Management/VAT (Ext 2648)
- Management Accounts (Budget Setting & Monitoring) (Ext 2846)
- Customer Accounts
- Regulatory & Financial Accounting
- Financial Planning & Analysis

**Group Manager** (Strategic Planning and Regeneration)  
**CHRIS TAYLOR**  
(Ext 3405)

- Economic Development (Ext 2482)
- Regeneration, including Hemel Evolution (Ext 2411)
- Strategic Planning (Ext 2661)
- Town Centre Management (Ext 2570)

**Group Manager** (Property and Place)  
**VACANT**  
(Ext 2615)

- Housing Asset Management (Ext 2464)
- Responsive Repairs (Osborne)
- Planned Maintenance (Ext 2447)
- Cleaning Service (Ext 2811)
- Aids and adaptations
- Housing Maintenance Re-Procurement Project (Ext 2639)
- Empty Homes
- Disabled Facilities Grants

**Group Manager** (People and Performance)  
**MATT RAWDON**  
(Ext 2513)

- Community Partnerships (Ext 2741)
- Communication Team (Ext 2504)
- Human Resources & Organisational Development (Ext 2089)
- Customer Services (Ext 3857)
- Community Safety Partnership & Safeguarding (Ext 2641)
- Children & Youth Services (Ext 2453)
- Arts & Entertainment (Ext 2093)
- Neighbourhood Action (Ext 2429)

**Group Manager** (Environmental and Community Protection)  
**EMMA WALKER**  
(Ext 2861)

- Civil Contingencies (Ext 2455)
- Business Continuity Planning (Ext 2455)
- Environmental Health (Ext 2455)
- Food Safety & Health & Safety
- Anti-Social Behaviour (Ext 2377)

**Group Manager** (Commercial Assets and Property Development)  
**RICHARD RICE (Agency)**  
(Ext 2435)

- Commercial Property/Civic Buildings (Ext 2776)
- Assets & Facilities Management (Ext 2343)
- Cemeteries (Ext 2064)

**Group Manager** (Strategic Housing)  
**NATASHA BERESFORD**  
(Ext 2840)

- Housing Advice & Options (Ext 2061/2812)
- Housing Allocations and Lettings
- Housing Engagement Strategy & Policy (Ext 2739/2840)
- Private Sector Housing (Help to Rent) (Ext 2840)
- Environment Protection & Housing

**Group Manager** (Revenues, Benefits and Fraud)  
**CHRIS BAKER**  
(Ext 2290)

- Revenues (Council Tax) (Ext 2998)
- Revenues (Business Rates) (Ext 2268)
- Benefits (Ext 2119)
- Fraud (Ext 2685)
- Revenues & Benefits Support
- Revenues

**Group Manager** (Housing Development)  
**DAVID BARRETT**  
(Ext 2252)

- Housing Development
- Council New Build
- Affordable Housing Enabling

**Group Manager** (Procurement, Commissioning and Compliance)  
**BEN HOSIER**  
(Ext 2215)

- Procurement, Commissioning & Compliance (Ext 2933)
- Client Management – Customer Service Unit (Ext 2459)
- Closed Circuit Television (Ext 2144)
- Sustainability (Ext 2455)
- Parking Services (01908 223505)
- CCTV (Ext 2778)